LUMEN

The PSTN switch-off

What you need to know



What's happening?



December 2025

In December 2025, BT Openreach will turn off the Public Switched Telephone Network (PSTN)

What's PSTN?

The traditional copper wire-based circuit-switched telephone network

What's next?

All organisations need to consider how this will affect their business and make the move to more modern communication technologies like VoIP

What's VoIP?

Voice over IP (VoIP) uses an internet connection to carry voice calls

How can Lumen help?

Easy

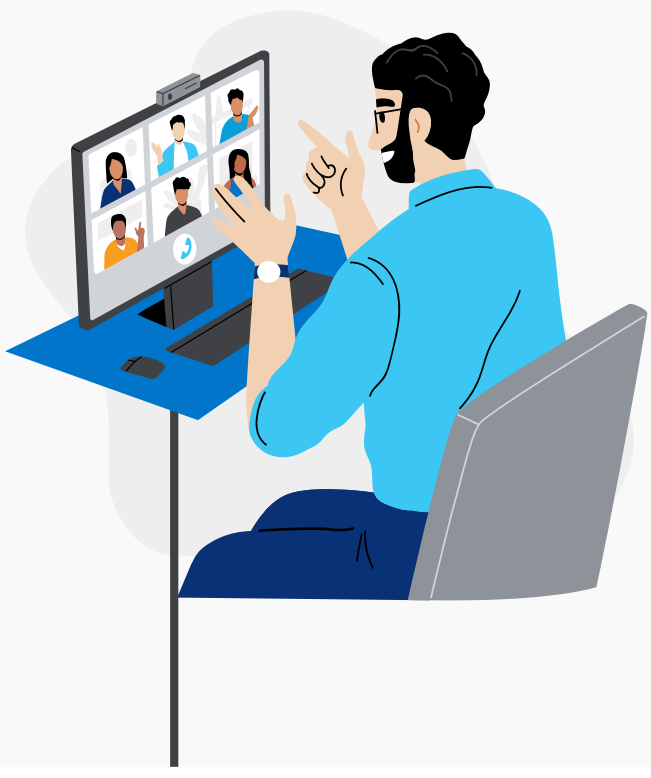
Make the move to VoIP simple and cost-effective

No disruption

Find the right services for you and migrate without hassle

Reliable

High-performance and easy to use for better communications





Build a better workplace with Unified Communications & Collaboration (UC&C)

Fully integrate your voice and UC&C services and you could see[1] :



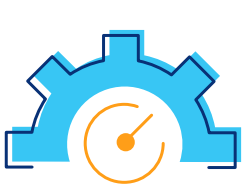
Up to 62%

Reduction in total cost of ownership



Up to 497%

Five-year return on investment



Up to 92%

Reduction in unplanned downtime

Slash costs and improve efficiency with a single provider

Using a single provider for networking and UC&C[2] :



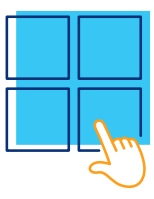
Up to 28%

Reduction in operational costs



Up to 29%

Increase in employee productivity



Up to 39%

Rise in application utilisation

Find out how Lumen can help you turn the PSTN switch-off into an opportunity for greater productivity, simplicity and cost savings.

GET A FREE CONSULTATION

Sources:

1. IDC Business Value White Paper: The Business Value of Enhanced Enterprise Communication with Lumen Voice and UC&C, April 2021
2. Lumen UCC Single Provider Infographic

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